



2008 Holiday Closures

In observance of upcoming holidays, all Esoterix facilities will be closed the following days:

- Christmas Day (Thursday, December 25, 2008)
- New Years Day (Thursday, January 1, 2009)

Federal Express, DHL, and other couriers will not be providing their daily services on these days. See specific shipping instructions for Esoterix services below.

Laboratory Services

- Non-critical frozen specimens collected Wednesday, December 24th and Wednesday, December 31st should be held by the client for shipment on the following Friday.
- At client discretion critical frozen specimens may be shipped on Wednesday but must include at least 15 pounds dry ice. Shipping post holiday is preferred.
- Room temperature specimens shipped on Wednesday may require special consideration such as cold/cool packs. Please contact Client Services for details.
- Please do not ship specimens on Thursday, December 25th or Thursday, January 1st.
- **Specimens shipped on Friday must be shipped for Saturday delivery.**

Clinical Trials Services

- Please do not schedule patients with visits requiring frozen*, room temperature, or refrigerated shipments on the following days:
 - Wednesday, December 24th and Thursday, December 25th (Christmas Day)
 - Wednesday, December 31st and Thursday, January 1st (New Years Day)

**Instead, please HOLD frozen samples in your site's freezer and ship specimens on the following Wednesday following normal procedures.*

- **Specimens shipped on Friday must be shipped for Saturday delivery.**

For questions, please contact the appropriate Client Services department:

- Laboratory Services 800-444-9111 (Option 1)
- Clinical Trials Services 877-788-8861

Have a Safe and Happy Holiday!